Here are a few tips for having the best app experience:

- **Concerned about battery**? Switch to low power mode in your phone settings.
- **Using Rapid Scan**? Tap ‘done’ every ten scans or so. Don’t close the GTCF MobileScan app without hitting ‘done’ when using rapid scan.
- ‘Camera not authorized’ can be corrected in your phone settings.
- **Test Barcode** found on the quick start guide can be used to test your app.
- ‘Duplicate Scan’ message can result from quick scanning. Don’t worry! When you tap ‘update’ you are not deleting any data, just adding info to the previous scan. All notes etc. will persist.
- **Updating the App**? Be sure to upload your leads first.
- **Upload your leads** at the end of each event or session.

For more information, take a picture of this QR with your phone’s camera. You will be automatically routed to the video tutorial for the scanning app.